



## **INTERNAL REGULATIONS**

### General terms and conditions

### 1. Admission and residence conditions

To be admitted to enter, settle or stay on a campsite, you must have been authorised to do so by the manager or his representative. It is the manager's duty to ensure that the campsite is kept in good order and that these internal regulations are complied with.

Staying on the campsite implies acceptance of the provisions of these rules and a commitment to comply with them.

No-one may take up residence on the campsite.

### 2. Police formalities

Minors not accompanied by their parents will only be admitted with written authorisation from their parents.

In application of article R. 611-35 of the Code de l'Entrée et du Séjour des Etrangers et du Droit d'Asile (Code on the Entry and Residence of Foreigners and the Right of Asylum), the manager is required to have foreign customers complete and sign an individual police form on arrival. This must mention in particular :

- 1° Full name;
- 2° Date and place of birth;
- 3° Nationality;
- 4° habitual place of residence.

Children under the age of 15 may appear on the record of one of the parents.

### 3. Installation

The outdoor accommodation and associated equipment must be installed in the location indicated in accordance with the instructions given by the manager or his representative.

# 4. Reception desk

Open from 9am to 12pm and from 3pm to 7pm in high season.

At the reception desk, you'll find all the information

you need for your visit. Information on the services offered by the campsite, refreshment facilities, sports facilities, tourist attractions in the surrounding area and other useful addresses.

A system for collecting and handling complaints is available to customers.

## 5. Display

These rules and regulations are displayed at the entrance to the campsite and at the reception desk. They will be given to any customer who requests them.

For classified campsites, the classification category and the number of tourism or leisure pitches are displayed.

The prices of the various services are communicated to customers under the conditions laid down by order of the Minister for Consumer Affairs and can be consulted at reception.

### 6. Departure arrangements

Customers are asked to inform the reception desk of their departure time as soon as possible.

### 7. Noise and silence

Guests are asked to avoid any noise or discussion that might disturb their neighbours.

Sound equipment should be adjusted accordingly. Doors and trunks must be closed as discreetly as possible.

Dogs and other animals must never be allowed to run at large. They must not be left on the campsite, even locked up, in the absence of their owners, who are civilly responsible for them.

The campsite manager ensures the peace and quiet of his customers by setting times when there must be complete silence.

### 8. Visitors

After being authorised by the manager or his

representative, visitors may be admitted to the campsite under the responsibility of the campers receiving them.

Customers may receive one or more visitors at reception. Camping site services and facilities are accessible to visitors. However, use of these facilities may be subject to a charge, which must be displayed at the entrance to the campsite and at the reception desk.

Visitors' cars are not allowed on the campsite.

### 9. Vehicle traffic and parking

Inside the campsite, vehicles must not exceed a speed limit of 10 km/h.

Traffic is permitted from 7 a.m. to 11 p.m.

Only vehicles belonging to campers staying at the campsite may circulate within the campsite. Parking is strictly forbidden on pitches usually occupied by accommodation unless a parking space has been provided for this purpose. Parking must not impede traffic or prevent new arrivals from settling in.

### 10. Maintenance and appearance of facilities

Everyone is required to refrain from any action that could damage the cleanliness, hygiene and appearance of the campsite and its facilities, particularly sanitary facilities.

It is forbidden to dispose of waste water on the ground or in the gutters.

Customers must empty waste water into the facilities provided for this purpose.

Household waste, rubbish of any kind and paper must be disposed of in the rubbish bins.

Washing is strictly forbidden outside the bins provided for this purpose.

Laundry may be hung out to dry in the communal dryer. However, it is tolerated until 10 a.m. near the accommodation, provided that it is discreet and does not disturb the neighbours. It must never be done from trees.

Planting and floral decorations must be respected. It is forbidden to hammer nails into trees, cut branches or plant trees.

It is not permitted to demarcate the site of an installation by personal means, nor to dig up the ground.

Any damage to vegetation, fences, grounds or campsite facilities will be charged to the person responsible.

The pitch used during the stay must be maintained

in the same condition as the camper found it on arrival.

### 11. Security

#### a) Incendie.

Open fires (wood, coal, etc.) are strictly prohibited. Stoves must be kept in good working order and not used in dangerous conditions. Candles are also prohibited.

In the event of fire, notify the management immediately. Fire extinguishers may be used if necessary.

A first-aid kit is available at the reception desk.

### b) Vol.

The management is responsible for items left at the office and has a general obligation to monitor the campsite. Campers remain responsible for their own facilities and must report the presence of any suspicious persons to the manager. Customers are asked to take the usual precautions to safeguard their equipment.

#### 12. Games

No violent or disruptive games may be organised in the vicinity of the facilities.

The meeting room may not be used for moving games.

Children must always be supervised by their parents.

# 13. Dead garage

Unoccupied equipment may only be left on the pitch with the agreement of the management and only on the pitch indicated. A charge may be made for this service.

### 14. Infringement of the internal rules

In the event that a resident disrupts the stay of other users or does not respect the provisions of these rules, the manager or his representative may, orally or in writing, if he deems it necessary, give formal notice to the resident to cease the disturbance.

In the event of a serious or repeated breach of these rules, and after the manager has served formal notice to comply, the contract may be terminated.

In the event of a criminal offence, the manager may call in the police.