



Special conditions



1 - ADMISSION CONDITIONS

To be admitted to enter, settle or stay at the campsite, you must have been authorised to do so by the manager or his representative. All new arrivals must first go to the customer reception area to register.

Prices are displayed at reception and at the entrance to the campsite. A deposit is required by cheque or credit card at customer reception and will be returned on departure.

All customers must comply with the campsite and swimming pool rules. Each tenant is responsible for any disturbance or nuisance caused by persons staying with him or visiting him.

Failure to comply with the rules or inappropriate behaviour may result in eviction without compensation or reimbursement. The deposit may also be retained in the event of proven noise pollution (after a warning).

2 - CONDITIONS OF STAY

The wristband issued to the customer on arrival **MUST** be worn on the wrist in the campsite for the entire duration of the stay.

Smoking and vaping are strictly prohibited in the accommodation and buildings (toilets, bar-restaurant, reception).

2.1. Arrival/Departure

- Campsite pitch

Arrivals are from 3 p.m. and departures no later than 12 noon. An extra day will be charged for any overrun, but no extension of the stay beyond the time booked can be guaranteed.

- Rented accommodation

Arrivals are from 3pm and departures no later than 11am. An extra day will be charged for any overrun.

2.2 Water park

Access to the water park is regulated. All users undertake to comply with the applicable rules and regulations and to wear authorised swimming attire (swimming costume, swimming trunks or boxer shorts) for reasons of hygiene and safety.

2.3. Visitors

Visitors are admitted to the campsite after presenting themselves at the campsite reception and paying the visitor fee. Visitors' cars and pets are not permitted on the campsite. Visitors will have access to the campsite facilities. All undeclared visitors will be excluded from the site.

2.4. Animals

A maximum of 1 animal per pitch is permitted (except 1st and 2nd category dogs). Their owners are responsible for them.

They must be walked outside the campsite on a daily basis and/or for hygiene purposes, and their faeces must be collected. Special bags are available at reception.

They must be kept on a lead at all times. For hygiene reasons, they are not allowed near swimming pools, in food shops or in buildings.

Dogs and cats must have up-to-date vaccination records. Under no circumstances should they be left alone on the pitch or in a car.

It is forbidden to feed feral cats.

3 - THE ENVIRONMENT

All customers undertake to help protect the environment by :

- correctly sorting waste according to the colour code,
- not throwing paper, cigarette butts, cans, bottles, etc. on the ground but in the bins provided for this purpose.
- Water is an essential resource, so please do not waste it.
- washing vehicles is prohibited.

4 - SAFETY INSTRUCTIONS

Our campsite is located in a high-risk fire zone. The evacuation plan is available at reception and with the welcome booklet given to you on arrival. Evacuation concerns people. The assembly point is located in the car park outside.

Further to prefectoral decree n°SIDPC 2022-03-03-02,

- it is forbidden to use charcoal barbecues on campsites. Only gas or electric barbecues or planchas are permitted.
- Campfires are strictly prohibited.

- in tents, a maximum of 2 gas cylinders of no more than 3kg,
- for caravans, motor homes and mobile homes: 2 gas cylinders of 13kg.

Cylinders with a capacity of more than 5kg must be installed outside on a gravel slab and in a weeded area close to traffic routes and accessible to emergency services. The connections, inverters and pressure-reducing system must be kept accessible. They may be placed in a protective box which must be identified, ventilated, easily accessible, visible, attached to the structure and not locked. Empty gas bottles must be removed from the campsite as soon as possible.

We do not have charging points for electric vehicles. It is forbidden to connect to the campsite network. A recharging point is available in Ferrals les Corbières, 3km away.

5 - TRAFFIC AND PARKING

Inside the campsite, vehicles must travel at a speed limited to 10km/h. Signs specific to the campsite and, more generally, the Highway Code apply throughout the site. Traffic is permitted from 7am to 11pm. Outside these hours, vehicles must park in the outside car parks.

The gate is open from 7.00 am.

Only vehicles belonging to campers staying at the campsite may be used. Only one vehicle per pitch is permitted inside the site (1 motorbike or 1 moped is allowed). Parking must not impede traffic or prevent new arrivals from settling in. In the event of a problem with neighbours, the manager must be informed as soon as possible in order to put an end to any dispute.

6 - NEIGHBOURS

Customers are asked to avoid any noise or discussion that might disturb their neighbours. Sound equipment must be adjusted accordingly. Doors and trunks must be closed as discreetly as possible. The manager is responsible for the peace and quiet of his customers and any untimely noise is strictly forbidden after midnight.