



RULES PROCEDURE

Special conditions

1 - ADMISSION REQUIREMENTS

To be allowed to enter, settle or stay in the campsite, you must have been authorized by the manager or his representative. All new arrivals must first present themselves at the place of reception of the customers in order to be registered.

The rates charged are displayed at the reception and at the entrance of the campsite. A deposit is required by check or credit card at the place of reception of the customer and will be returned at the time of departure.

All guests must comply with the provisions of the internal regulations of the campsite and the swimming pool. Each tenant in title is responsible for disturbances and nuisances caused by people staying with him or visiting him.

Failure to comply with the rules or inappropriate behaviour may be subject to eviction without compensation or refund. The deposit may also be retained in case of proven noise nuisance (after warning).

2 - CONDITIONS OF STAY

The bracelet issued on arrival of the customer must be worn OBLIGATORILY on the wrist within the campsite and this for the duration of the stay.

It is strictly forbidden to smoke or vape in rentals and buildings (sanitary facilities, bar restaurant, reception).

2.1. Arrival/departure

- Campsite

Arrivals are from 2 pm and departures no later than 12 noon. Any excess will result in the billing of an additional day but no extension of stay beyond the booked time can be guaranteed.

-Locative

Arrivals are from 15:00 and departures no later than 11:00. Any overrun will result in the billing of an additional day.

2.2. Water park

Access to the water park is regulated. All users undertake to respect the regulations applicable to them and the authorized bathing suits (swimsuit, swimsuit or boxer shorts) for reasons of hygiene and safety.

2.3. Visitors

Visitors are admitted to the campsite after presenting themselves at the campsite reception and paying the visitor fee (as well as the tourist tax if applicable). Cars and pets of visitors are prohibited in the campsite. Visitors will have access to the campsite's facilities. Any undeclared visitor will be excluded from the site.

2.4. Animals

Pets are accepted at a maximum of 1 per pitch or rental (except dogs of 1st and 2nd category) for a fee payable at the time of your reservation. They are under the responsibility of their master.

Their daily and/or hygienic walks must be done outside the campsite with the collection of droppings. We are at your disposal at the reception of specific bags. They must be always kept on a leash. For hygiene reasons, they are prohibited around swimming pools, in food shops, in buildings.

The vaccination record for dogs and cats must be up to date. Under no circumstances should they be left alone on the pitch, in accommodation or in a car.

It is forbidden to feed wild cats.

3 - ENVIRONMENT

Each customer undertakes to participate in the protection of the environment by:

- correctly sorting waste according to the colour code,
- by not throwing away papers, cigarette butts, cans, bottles, etc ... on the ground but in the bins provided for this purpose.
- Water is an essential resource, please do not waste it.
- Vehicle washing is prohibited.

4 - SAFETY INSTRUCTIONS

Our campsite is in an area with a high fire risk. The evacuation plan is available at the reception and with the welcome booklet that was given to you upon your arrival. Evacuation concerns people. The assembly point is located on the outdoor car park.

Following the prefectural decree n ° SIDPC 2022-03-03-02,

- It is forbidden to use charcoal barbecues in campsites. Only gas or electric barbecues or planchas are allowed.
- Campfires are strictly prohibited.
- in the case of gas cylinders, in order to prevent any risk of explosion, maximum is allowed:
 - in tents, 2 gas cylinders of maximum 3kg,
 - for caravans, motorhomes, and leisure mobile homes: 2 gas cylinders of 13kg.

Bottles with a capacity of more than 5kg must be installed outdoors on a gravel slab and in a weeded area near traffic routes and accessible to intervention services. Connections, inverters and expansion systems must be kept accessible. They can be placed in a protective box that must be identified, ventilated, easily accessible, visible, attached to the structure and without locking. Empty gas cylinders must be removed from the campsite as soon as possible.

We do not have charging stations for electric vehicles. It is forbidden to connect to the campsite network. A charging station is available in Ferrals les Corbières at 3km.

5 – TRAFFIC AND PARKING

Inside the campground, vehicles must travel at a speed limit of 10km/h. The signage specific to the campsite and more generally the Highway Code are required throughout the site. Traffic is allowed from 07:00 to 23:00. Outside this time slot, vehicles must park in outdoor car parks.

The barrier is open in the morning from 07:00.

Only vehicles that belong to campers staying in the campground may circulate in the campground. Only one vehicle is allowed per pitch inside the site (tolerance for 1 motorcycle or 1 moped). Parking must not impede traffic or prevent the settlement of new arrivals. In the event of a neighbourhood problem, the manager must be notified as soon as possible in order to put an end to any dispute.

6 – NEIGHBOURHOOD

Guests are asked to avoid any noise and discussion that could disturb their neighbors. Sound devices must be adjusted accordingly. Door and trunk closures should be as discreet as possible. The manager ensures the tranquility of his customers, and any unwanted noise is strictly prohibited from midnight.