



RULES PROCEDURE

Terms & Conditions

1. Conditions of admission and residence

To be allowed to enter, settle or stay on a campground, you must have been authorized to do so by the manager or his representative. The latter has the obligation to ensure the good conduct and order of the campground as well as compliance with the application of these internal regulations.

The fact of staying on the campsite implies acceptance of the provisions of these regulations and the commitment to comply with them.

No one may elect domicile there.

2. Police formalities

Minors who are not accompanied by their parents will only be admitted with their parents' written permission.

Pursuant to Article R. 611-35 of the Code of Entry and Residence of Foreigners and the Right of Asylum, the manager is required to have the client of foreign nationality complete and sign, upon arrival, an individual police form. It must mention in particular:

- 1° Surname and first names;
- 2° The date and place of birth;
- 3° Nationality;
- 4° The usual domicile.

Children under the age of 15 may be listed on the card of one of the parents.

3. Installation

Outdoor accommodation and related equipment must be installed in the location indicated in accordance with the instructions given by the manager or his representative.

4. Reception desk

Open from 9am to 12pm and from 3pm to 7pm in high season.

The reception desk contains all the information on the services of the campground, information on the possibilities of refueling, sports facilities, tourist attractions in the vicinity and various addresses that may be useful.

A system for collecting and handling complaints is available to customers.

5. Display

These by-laws are posted at the entrance to the campground and at the reception desk. It is given to each customer who requests it.

For classified campgrounds, the classification category with the mention tourism or leisure and the number of tourism or leisure sites are displayed.

The prices of the various services are communicated to customers under the conditions set by order of the Minister responsible for consumption and can be consulted at the reception.

6. Terms of departure

Customers are invited to inform the reception desk of their departure the day before it. Guests intending to leave before the opening time of the reception desk must make payment for their stay the day before.

7. Noise and silence

Guests are asked to avoid any noise and discussion that could disturb their neighbors.

Sound devices must be adjusted accordingly. Door and trunk closures should be as discreet as possible.

Dogs and other animals should never be left free. They must not be left at the campground, even locked up, in the absence of their masters, who are civilly responsible for them.

The manager ensures the tranquility of his customers by setting schedules during which silence must be total.

8. Visitors

After being authorized by the manager or his representative, visitors may be admitted to the campground under the responsibility of the campers who receive them.

The customer can receive one or more visitors at the reception. Campground amenities and facilities are accessible to visitors. However, the use of this equipment may be charged at a rate that must be posted at the entrance of the campground and at the reception desk.

Visitors' cars are prohibited in the campground.

9. Vehicle traffic and parking

Inside the campground, vehicles must travel at a limited speed of 10 km/h.

Traffic is allowed from 7 a.m. to 11 p.m.

Only vehicles that belong to campers staying in the campground may circulate in the campground. Parking is strictly prohibited on the pitches usually occupied by the accommodation unless a parking space has been provided for this purpose. Parking must not impede traffic or prevent the settlement of new arrivals.

10. Dress and appearance of facilities

Everyone is required to refrain from any action that could affect the cleanliness, hygiene and appearance of the campground and its facilities, including sanitary facilities.

It is forbidden to throw sewage on the ground or in the gutters.

Customers must empty the wastewater in the facilities provided for this purpose.

Household waste, waste of any kind, papers, must be deposited in the bins.

Washing is strictly prohibited outside the bins provided for this purpose.

The laundry will be hanging, if necessary, in the common dryer. However, it is tolerated up to 10 hours near the accommodations, provided that it is discreet and does not disturb the neighbors. It should never be made from trees.

Plantings and floral decorations must be respected. It is forbidden to plant nails in trees, cut branches, make plantings.

It is not permitted to demarcate the location of a facility by personal means, nor to dig the ground. Any repair of damage committed to the vegetation, fences, land or facilities of the campground will be the responsibility of its author.

The site that has been used during the stay must be maintained in the state in which the camper found it when entering the premises.

11. Security

(a) Fire.

Open fires (wood, coal, etc.) are strictly prohibited. Stoves must be kept in good working order and not used in hazardous conditions.

In the event of a fire, notify management immediately. Fire extinguishers can be used if necessary.

A first aid kit is available at the reception desk.

(b) Vol.

Management is responsible for items deposited at the office and has a general obligation to monitor the campground. The camper retains

responsibility for his own installation and must report to the person in charge the presence of any suspicious person. Customers are advised to take the usual precautions for backing up their equipment.

12. Games

No violent or annoying games can be organized near the facilities.

The meeting room cannot be used for hectic games.

Children should always be under the supervision of their parents.

13. Dead garage

Unoccupied equipment may be left on the ground only after agreement of the management and only at the location indicated. This service may be subject to a charge.

14. Breach of the Rules of Procedure

In the event that a resident disturbs the stay of other users or does not comply with the provisions of these internal regulations, the manager or his representative may, orally or in writing, if he deems it necessary, give formal notice to the latter to cease the disturbances.

In the event of a serious or repeated breach of the internal regulations and after formal notice by the manager to comply with them, the latter may terminate the contract.

In the event of a criminal offence, the manager may call on the police.